



Policy for Dormant/Inactive Accounts

- A Trading Account (irrespective whether having debit or credit balance) shall be classified as dormant account in case there are no transactions for a period in excess of 12 (Twelve) calendar months from the last transaction date.
- The Dormant Accounts shall be frozen for further transaction(s). Transactions here mean any of the following: a. No purchase or sale transaction in the Cash Segment of NSE & BSE. b. No purchase or sale transaction in the Derivative segment of NSE & BSE. c. No purchase or sale transaction in the currency derivative segment of NSE. d. No purchase or sale transaction in MCX commodities. E. No purchase or sale transaction in MF and no bidding in an IPO.
- In case there are no transactions for a period in excess of 24(Twenty-Four) calendar months from the last transaction date, client must provide us valid proof of identity & address to reactivate the account. These policies and procedures can be changed by DEFINEDGE from time to time as per regulatory requirement.
- On classification of any account as dormant account as stated above, DEFINEDGE will inform the client within seven days of such classification. A dormant account can be re-activated on receipt of a request for reactivation form.
- Client can visit our link <https://rekyc.definedgesecurities.com/directpan.aspx>