



Definededge Securities Broking Private Limited

Policy for Dormant/Inactive Accounts

- A Trading Account (irrespective whether having debit or credit balance) shall be classified as dormant account in case customer has not carried out below mentioned activity for the past 24 months.
 1. Trading or participation in OFS/buy-back/Open Offer across any of the exchanges/segments* of the exchanges through the same Member or

*Cash/Equity Derivative/ Currency Derivative/ Commodities Derivative/EGR /Debt/Online Bond Platform/ Execution Only Platform /Any other segment as may be allowed by SEBI/stock exchanges from time to time.
 2. Transaction in nature of applying/subscribing IPOs (where the IPO bid is successful & not cancelled)/SGBs/Mutual Funds (lumpsum investment or investments through successful SIP instalment payments) on the Mutual Fund platform of the stock exchanges through the same Member or
 3. Modification/updation of e-mail Id/Mobile Number/Address in KYC record of client through the same Member and the same has been uploaded to KRA to ensure Validated/Registered status.
- On classification of any account as dormant account as stated above, DEFINEDGE will inform the client of such classification. A dormant account can be re-activated on receipt of a request for reactivation form.
- To reactivate the account the customer must provide:
 1. Reactivation Form (Physical and Online both options are available)
 2. If the client has opted for derivatives, then the latest financial proof is required
 3. Update latest income details
 4. LIVE in person verification
 5. In case client wants to change the address details then he is required to provide the address proof for the same.